

Quality Policy



Procladd (Scotland) Ltd & Procladd (Small Works) Ltd provide high quality innovative and robust Building Envelope Solutions to suit our client's needs. We operate under a management system certified to Standards BS EN ISO 9001, BS EN ISO 14001 and BS EN ISO 45001.

To support this we maintain a Quality Management System committed to meeting and, where possible, exceeding the expectations of our clients. To support this we will:

- ➤ Meet and comply with all applicable legislation and other requirements to which our company subscribes.
- ➤ Actively seek feedback from our stakeholders for the continual improvement of our performance and ongoing effectiveness of our management system.
- ➤ Evaluate the credentials of our suppliers and sourced products to ensure quality and reduced risk.
- ➤ Invest in our staff to ensure continuing professional competence and specialist knowledge.
- > Engage in early planning to ensure we maximise quality, service and value for our clients.

It is the responsibility of all Directors, Staff and Sub-Contractors of Procladd to be aware of and assist in the achievement of these aims. Progress is regularly reviewed through established objectives and feedback is actively welcomed.

Keith Burrell Owner/C.E.O Stuart Tulloch Managing Director PSL Billy Baillie

Managing Director PSWL

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Date: 23/03/2023