

**Procladd (Scotland) Ltd & Procladd (Small Works) Ltd** provide high quality innovative and robust Building Envelope Solutions to suit our client's needs. We operate under a management system certified to Standards BS EN ISO 9001, BS EN ISO 14001 and BS EN ISO 45001.

To support this we maintain a Quality Management System committed to meeting and, where possible, exceeding the expectations of our clients. To support this we will:

- Meet and comply with all applicable legislation and other requirements to which our company subscribes.
- Actively seek feedback from our stakeholders for the continual improvement of our performance and ongoing effectiveness of our management system.
- Evaluate the credentials of our suppliers and sourced products to ensure quality and reduced risk.
- Invest in our staff to ensure continuing professional competence and specialist knowledge.
- Engage in early planning to ensure we maximise quality, service and value for our clients.

It is the responsibility of all Directors, Staff and Sub-Contractors of Procladd to be aware of and assist in the achievement of these aims. Progress is regularly reviewed through established objectives and feedback is actively welcomed.



Stuart Tulloch  
Managing Director PSL



Billy Baillie  
Managing Director PSWL

Date: 6<sup>th</sup> June 2021