

## Quality Policy Statement

**Procladd (Scotland) Ltd** is a well-known respected company renowned for providing Building Envelope Solutions. Our business has been established for over 25 years, during which time we have assembled a team of professionals who are committed to achieving high standards of environmental and quality performance.



To support this we maintain a Quality Management System designed to meet and comply with the requirements of the internationally recognised BS EN ISO 9001 standard.



We are committed to meeting and where possible exceeding the expectations of our clients. To support this we will:

- Meet and comply with all applicable legislation and other requirements to which our company subscribes
- Actively seek feedback from our stakeholders for the continual improvement of our performance and ongoing effectiveness of our management system
- Evaluate the credentials of our suppliers and sourced products to ensure quality and reduced risk
- Invest in our staff to ensure continuing professional competence and specialist knowledge
- Engage in early planning to ensure we maximise quality, service and value for our clients



It is the responsibility of all Directors, Staff and Sub-Contractors of Procladd (Scotland) Ltd to be aware of and assist in the achievement of these aims. Progress is regularly reviewed through established targets and feedback is actively welcomed.




Keith W Burrell  
Chief Executive Officer



Date: 12<sup>th</sup> September 2018

*A copy of this policy statement is available on request*

QP02

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